# Johanna Weintraub

Product designer with 10 years experience, focusing on platform thinking

### EXPERIENCE

## Lattice

#### Staff Product Designer, Platform (L4) | Mar 2022 – Present

Currently designing Lattice's data analytics platform across a suite of Talent and HRIS products, collaborating with product, engineering, and data science to define product strategy and roadmap. Designed a new global navigation system to support an expanding product offering. Revamped roles and permissions to simplify a complex experience. Ran design critiques and founded 'visual design study club' to elevate team craft.

# Twilio

#### Staff Product Designer (L4) | Apr 2019 – Jan 2022

Led design strategy for Developer Console team, redesigning information architecture and global navigation for Twilio's 65K MAUs, resulting in +8% CSAT, and Jamstack's project of the year award. Facilitated quarterly planning. Contributor and committee member on design system.

#### Senior Product Designer (L3) | Feb 2018 - Apr 2019

Helped scale the UX organization and establish hiring practices, interviewing 100+ designers and researchers during a period of rapid company growth. Worked across multiple business units on end-to-end design projects such as IoT SIM card order and configuration flows. Collaborated with 3 colleagues on a navigation research project which led to the funding of a new console platform team.

#### Product Designer 2 | Dec 2016 - Feb 2018

Led multiple end-to-end research and design projects including call center analytics, which won Twilio's "Superb Owl" award.

#### Product Designer 1 | Aug 2015 - Dec 2016

Was the second product designer to join Twilio where I established usability testing operations. Led numerous design projects including Twilio's API Explorer redesign, Elastic SIP Trunking and Programmable Video configuration.

# **Clementine (Acquired by Dropbox)**

#### Lead Designer (contract) | Nov 2014 - Jun 2015

Led design and research for enterprise communication and collaboration platform, including iOS, web, marketing emails, and landing pages. Managed a junior designer.

# Rainbeau

**Senior Designer | 2006 – 2014** Fashion designer, yoga and dancewear.

### **KEY SKILLS**

UX Design **UI** Design Information Architecture Systems Thinking Accessibility Wireframing Prototyping Facilitation Cross-team alignment **Project Management Usability Testing User Interviews** Card Sorting A/B Testing Jobs-to-be-Done Personas HTML/CSS

### **EDUCATION**

Tradecraft UX Design Bootcamp

**Eckerd College** B.A. Environmental Studies

### CONTACT

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